



Caritas  
Diocesana  
Veronese



With the collaboration of  
Comune  
di Verona

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# SOCIAL ASSISTANCE AND CHARITIES IN VERONA



updated in March 2020 - Coronavirus emergency



Edited by:  
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## WHERE TO EAT

**Fraternità Francescana di Betania  
Convento del Barana** <sup>1</sup>  
via Col. Fincato 35/B, tel. 045 525374  
everyday 10.30-11.30 am

**Convento dei Frati Minori di San Bernardino** <sup>2</sup>  
via Saffi 8/A, tel. 045 596497  
Monday to Saturday from 10.45 am

**Casa di Carità San Vincenzo** <sup>3</sup> **CLOSED**  
via Prato Santo 15/B, tel. 045 8342685  
• breakfast: Monday 8.00 am  
• dinner: Monday to Saturday from 05.00 pm

**Padri Filippini** <sup>4</sup> **CLOSED**  
via Filippini 16 (entrance on vicolo Campanile),  
tel. 045 8002823 - Sunday 10.45 am - 12.00 pm

**Ronda della Carità** <sup>5</sup>  
• Previous Rifuge 1, viale del Lavoro (opposite  
the exhibition center) - formerly fruits and  
vegetables market offices  
• Rifuge 2, via Campo Marzo, 33 (behind the  
monumental cemetery)  
tel. 045 580390 everyday - 10.00-11.00 pm  
breakfast at Rifuge 2 from 7.00 to 9.00 am

**Associazione Casa Nostra** <sup>6</sup> **CLOSED**  
for men over 50 years  
via S. Zeno in Monte 23 (at Istituto Don Calabria),  
tel. 0458052911 - everyday from 05.30 pm

## WHERE TO WASH

**Convento del Barana** <sup>1</sup> **CLOSED**  
via Col. Fincato 35/B, tel. 045 525374  
Wednesday 8.00-9.00 am

**Convento di San Bernardino** <sup>2</sup>  
via Saffi 8/A, tel. 045 596497  
by reservation Tuesday, Wednesday, Friday  
and Saturday 9.00-10.00 am

**Casa di Carità San Vincenzo** <sup>3</sup> **CLOSED**  
via Prato Santo 15/B, tel. 045 8342685  
Monday, Wednesday and Friday 10.00-11.30 am

**Associazione Casa Nostra** <sup>6</sup> **CLOSED**  
for men over 50 years  
via S. Zeno in Monte 23 (at Istituto Don Calabria)  
tel. 045 8052911 - Monday to Saturday 03.00-  
05.30 pm

## WHERE TO DRESS

**Casa di Carità San Vincenzo** <sup>3</sup> **CLOSED**  
via Prato Santo 15/B, tel. 045 8342685  
women and children: Thursday 8.00-11.30 am  
men: Friday 8.00-11.30 am  
underwear: Monday, Wednesday and Friday  
10.00-11.30 am all by reservation

## WHERE TO SLEEP

**Sportello Unico Accoglienza** <sup>8</sup>  
via dell' Artigianato 21 (ZAI) only by phone  
entrance from the day center - tel. 045 8401324  
Monday, Wednesday, Thursday  
and Friday 9.00 am - 12.00 pm  
Tuesday 02.00-05.00 pm, bus 61

## INFORMATION NUMBERS CORONAVIRUS

**National 24 hours on 24: 1500**  
**Regione Veneto: 800 462 340**  
**AULSS9: 800 93 66 66**  
(Monday-Friday 9.00 am - 05.00 pm,  
Saturday-Sunday 9.00 am - 03.00 pm)

## HEALTH SERVICES

**Emergency medical service ULSS 9 Scaligera**  
• <sup>9</sup> Distretto 1 Verona Centro - via Bramante, 15  
• <sup>10</sup> Distretto 2 Verona Sud - via Rovigo, 2/B  
• <sup>11</sup> Distretto 3 Verona Est - piazzale Lambranzi  
(at Hospital of Marzana), bus n. 31  
tel. 045 7614565 - Saturday and day before  
public holidays 10.00 am - 08.00 pm  
Sunday and public holidays 08.00 am - 08.00 pm  
Every day 08.00 pm - 08.00 am

**Cesaim - Centro Salute Immigrati** <sup>12</sup>  
for undocumented immigrants  
via Salvo d'Acquisto 5, tel. 045 520044  
Monday 03.00-05.00 pm in order to deliver drugs  
to chronic patients - at the entrance indications  
on the doctors who receive by appointment

**Ambulatorio Medico Beato Carlo Steeb** <sup>13</sup> **CLOSED**  
See Centro di Ascolto diocesano Caritas

## SOCIAL AND HEALTH SERVICES FOR ADDICTIONS

**Department of addictions  
ULSS 9 Scaligera** <sup>14</sup>  
via Germania 20, tel. 045 8622235  
Monday to Friday 8.30 am-01.00 pm  
Monday and Thursday 2.30-04.30 pm  
any interviews by appointment

**Addictions Medicine and Alcoholism Service -  
ULSS 9 Scaligera** <sup>15</sup>  
Hospital of Marzana, piazzale Lambranzi 1  
tel. 045 8075476 - by phone Monday to Friday  
9.00 am - 03.00 pm - bus n. 31

## SOCIAL AND MUNICIPAL SERVICES

**Central office** <sup>16</sup>  
vicolo San Domenico 13/B, tel. 0458078340  
Monday to Friday 9.00 am - 01.00 pm

**Centri Sociali Territoriali - CST**  
for residents by appointment  
• Città antica - Veronetta - Cittadella - San Zeno  
CST1 via Macello 2, tel. 045 8034639 <sup>17</sup>  
• Borgo Trento - Avesa - Quinzano - Parona -  
Valdonega - Ponte Crencano  
CST2 piazza Angelo Righetti 1,  
tel. 045 8379673 <sup>18</sup>

• Borgo Milano - Stadio - Chievo - San Massimo  
CST3 via Marin Faliero 73, tel. 045 8492102 <sup>19</sup>  
• Santa Lucia - Golosine - Madonna di Dossobuono;  
Borgo Roma - Cadidavid  
CST4 via Bacchiglione 8, tel. 045 8238111 <sup>20</sup>  
• Borgo Venezia - Borgo Trieste; Porto San  
Pancrazio - San Michele Extra - Madonna di  
Campagna; Montorio - Mizzole - Quinto - Poiano  
- Marzana - Santa Maria in Stelle  
CST5 via del Capitel 22, tel. 045 8830809 <sup>21</sup>  
All CST: Monday to Friday 9.00 am - 01.00 pm

**SI Sportello Integrato Informativo del Sociale** <sup>16</sup>  
vicolo San Domenico 13/B - tel. 800085570  
Monday to Friday 9.00 am - 01.00 pm  
Tuesday and Thursday 2.00 am-05.00 pm

**Ufficio Accoglienza** <sup>22</sup>  
for homeless, non resident foreigners and  
unaccompanied minors  
Largo Divisione Pasubio 6, tel. 045 8077326  
Monday to Friday 9.00 am - 1.00 pm

## NUMBERS FOR EMERGENCIES

Ambulance: 118  
Carabinieri: 112  
Fire Department: 115  
State Police: 113  
Municipal Police: 045 807 8828

## COUNSELING AND SOCIAL SECRETARIAT CENTERS

**Centro di Ascolto diocesano Caritas** <sup>18</sup>  
Lungadige Matteotti 8/A, tel. 045 8300677  
only by phone from Monday to Friday  
09.00 am-01.00 pm and 02.00 pm-05.00 pm  
The Caritas central listening center provides  
information on listening centers closer to your  
home, other useful services and access to:  
dental and other medical examinations.

**Casa di Carità San Vincenzo** <sup>3</sup> **CLOSED**  
via Prato Santo, 15/B, tel. 045 8342685  
Monday, Wednesday, Thursday and Friday  
10.00 am - 02.00 pm (closed in August)

**Centro Diocesano Aiuto Vita** <sup>23</sup>  
for pregnant women and children up to 3 years  
via C. Betteloni 61, tel. 045 8012702 / 045 8002683  
Monday to Friday 9.00 am - 01.00 pm only by phone

**Associazione Casa Nostra** <sup>6</sup> **CLOSED**  
for men over 50 years  
via S. Zeno in Monte, 23 (at Istituto Don Calabria)  
tel. 045 8052911 - every day 03.30-05.30 pm

## WHERE TO SOCIALIZE

on social services referral

**Casa Accoglienza "Il Samaritano"** <sup>8</sup> **CLOSED**  
men day care center  
via dell'Artigianato 21 (ZAI), tel. 045 8250384  
Monday to Friday 02.00-06.30 pm, bus n. 61

**Caffè Bijoux - Comunità dei Giovani** <sup>24</sup> **CLOSED**  
women day care center  
Via S. Nazaro 39/A - tel. 045 597393  
Monday to Thursday 9.30 am - 12.00 pm and  
02.00-05.00 pm, Friday 9.30 am-12.00 pm

## IMMIGRANTS OTHER SERVICES

**Sportello Cittimm Verona Centro** <sup>25</sup>  
Bureaucratic advice for legal permanence  
in Italy - via delle Franceschine 10 (at Centro per  
l'Impiego) 2nd floor, room 3 bis, tel. 351 6311986  
Monday and Thursday 02.00-05.00 pm  
only by phone or e-mail sportello1@cittimm.it

**Sportello Integrazione Rifugiati** <sup>22</sup> **CLOSED**  
for asylum seekers and people under international  
protection - Largo Divisione Pasubio 4, tel. 045 8077824  
Tuesday and Thursday 10.00 am - 12.30 pm

## LEGAL ADVICE

for homeless

**Ass.ne Avvocato di strada Onlus**  
only by phone 393 8736884

• **Convento del Barana** <sup>1</sup>  
via Col. Fincato 35/B - Tuesday 2.30-3.30 pm  
• **Convento di San Bernardino** <sup>2</sup>  
via Saffi 8/A - Thursday 01.30-02.30 pm  
• **Centro di Ascolto del Tempio Votivo** <sup>26</sup>  
Viale G. Cardinale 24  
Wednesday 01.30-02.30 pm  
• **Sportello Unico Accoglienza** <sup>8</sup>  
via dell' Artigianato 21 (ZAI)  
2° & 4° Monday of the month 05.30-06.30 pm

## JOB SEARCH

**Centro per l'Impiego** <sup>25</sup>  
via delle Franceschine 10 - 2nd floor  
tel. 045 4943611 - Monday to Friday 8.30 am - 12.30 pm  
only by phone and on line services

**Promozione Lavoro** <sup>28</sup>  
via Ponte Aleardi 15, tel. 045 8078782  
Monday, Tuesday and Friday 09.00 am - 01.00 pm  
only by phone and e-mail lavoro@comune.verona.it

## ASSOCIATIONS FOR PRISON AND JUSTICE

**Centro di Ascolto La Fraternità** <sup>29</sup> **CLOSED**  
via Saffi 8/A, tel. 045 8004960 - Wednesday  
06.00-08.00 pm Friday 04.00-06.00 pm